

Episode: Did I Just Get Ghosted at Work?! (Ft. De-Andrea Blaylock-Solar)

**Duration:** 24 min.

### **KEY TAKEAWAYS**

Ghosting is the abrupt ending of communication without providing an opportunity for closure or resolution.

This behavior can appear in the workplace, from the hiring process to team projects.

⚠ Warning: the risk is often higher in remote and hybrid teams, where face-to-face interactions are limited.

Ghosting can cause emotional distress and negatively affect both wellbeing and productivity.

### **DISCUSSION QUESTIONS**

- 1. Where have we seen ghosting behaviors here (i.e., hiring, onboarding, project work)?
- 2. What might make people feel unsafe or unsure about speaking up on our team?
- 3. Are there certain conversations we tend to avoid (i.e., conflict, mistakes, boundaries)?
- 4. What's the ripple effect when communication drops off?
- 5. What helps you feel trust is being rebuilt after a communication breakdown?
- 6. How can we build a culture of direct communication?

## **CHOOSE A CHALLENGE!**

- Establish team norms for standard response times on emails, messages, and other requests.
- Set clear expectations for afterhours communication.
- Have each person ask a teammate how they prefer to communicate (chat, email, in person) and follow that style for the week.
- Role-play or practice tricky communication scenarios during a team meeting.
- Provide employees with links to communication trainings or resources to strengthen skills.



# » MEET YOUR HOST

Jesse Favre, MSW, MBA is a leadership trainer and public speaker specializing in human behavior and mental health in the workplace.

Since founding her company in 2022, she has delivered 1,000+ seminars and workshops to employees around the world.

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